

Albany Parking Authority

25 Orange Street, Albany, NY 12207 | P.O. Box 799, Albany, NY 12201-0799
www.ParkAlbany.com | Phone: 518-434-8886 | Fax: 518-434-0509



April 22, 2026

TO: All City of Albany Departments & Divisions
SUBJECT: Notice of Job Opening – **Public Service Officer**

The **Albany Parking Authority** has one (1) vacancy for **Public Service Officer (NY HELPS Program)** at a rate of **\$19.50 per hour at 40 Hours/week.** The schedule for the position will be the following:

(Hours to Be Determined)

Applicants must meet the requirements as outlined in the attached job description.

Anyone who is interested in applying for the position will need to visit the City of Albany Civil Service Employment Portal to apply online. <http://jobs.albanyny.gov>.

Section 62-1 of Chapter 62 of the Code of the City of Albany (Residency Requirement) is not a requirement for the position.

PLEASE POST UNTIL FILLED

An Equal Opportunity Employer

Christopher T. Burke
Chairman

Jordine Jones
Vice Chairman
Sean Palladino
Acting Executive Director

Jennifer Ceponis
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Misty Ferguson
Associate Director

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Allan S. O'Brien
General Counsel

Assistant Secretary/Treasurer

PUBLIC SERVICE OFFICER

DISTINGUISHING FEATURES OF THE CLASS: The work involves responsibility for the enforcement of laws, ordinances, and regulations pertaining to vehicular parking. Working on assigned shifts, the incumbents' work involves the issuance of traffic infraction summonses. Work is performed primarily outdoors. Incumbents work under the direct supervision of the Public Service Officer Supervisor. Once assignments are given, workers of this class are given considerable leeway in carrying out details of assignments.

TYPICAL WORK ACTIVITIES: (Illustrative only)

- Issues summons to vehicles in violation of parking laws, ordinances and regulations;
- Performs routine checks of traffic regulation signs and signal devices in need of being repaired or replaced and reports same;
- Answers questions for and directs the public in locating public facilities and parking areas;
- Assists in directing and regulating vehicular and pedestrian traffic in congested areas such as parades, demonstrations, etc.;
- Prepares reports as required;
- Does related work as required.

FULL PERFORMANCE KNOWLEDGE, SKILLS, ABILITIES AND PERSONAL CHARACTERISTICS:

- Ability to learn and comprehend moderately complex traffic laws, rules and ordinances;
- Ability to learn the practices and procedures of traffic control and enforcement;
- Ability to learn geographic areas such as streets, roads, buildings, facilities, etc.;
- Ability to utilize personal computers (may be hand held);
- Ability to be courteous yet firm with the public;
- Ability to understand and carry out moderately difficult written and oral instructions;
- Ability to write legibly and prepare simple reports;
- Integrity, sound judgement;
- Tact, courtesy;
- Neat appearance;
- Willingness to work outdoors in a variety of climatic conditions;
- Physical condition commensurate with the demands of the position.

MINIMUM QUALIFICATIONS:

Graduation from high school or possession of a high school equivalency diploma.

SPECIAL NOTE: Effective May 23, 2012, a valid NYS Driver's License is required at the time of appointment and for the duration of employment

NOTE:

Position may require ability to work shift assignments during the day, evening and nights.

Background Investigation: Candidates may be subject to a thorough background investigation to determine suitability for appointment. Applicants may be required to authorize access to educational, employment, criminal history and other records check as part of such investigation. Criminal convictions and other offenses are subject to evaluation and may result in disqualification. Applicant will be required to submit the necessary fees for the fingerprint processing, where required.

Revised: 07/19/78
02/19/86
09/26/00
02/28/01
06/27/05
04/17/12
03/25/15