



CITY OF ALBANY  
HUMAN RESOURCES  
CITY HALL, ROOM 301  
ALBANY, NEW YORK 12207  
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KATHY M. SHEEHAN  
MAYOR

**PLEASE POST CONSPICUOUSLY**  
August 14, 2019

TO: All City of Albany Departments & Divisions  
SUBJECT: Notice of Job Opening –

**Information Clerk**  
**Department of General Services**

The **Department of General Services** has one (1) vacancy for the position of **Information Clerk** at a rate of **\$31,712/year @ 37.5 hours/week**.

Applicants must meet the requirements as outlined in the attached job description. This position is a competitive class Civil Service position that may be filled on a provisional basis pending the outcome of the Civil Service examination.

Anyone who is interested in applying for this job should submit an application online at **jobs.albanyny.gov** to be submitted no later than 11:59 p.m. **Wednesday, September 11, 2019.**

**EFFECTIVE 2/26/15 LOCAL LAW F – 2014**

***Section 62-1 of Chapter 62 of the Code of the City of Albany.***

***D. Residency for new employees. Except as otherwise provided by the section, the Common Council hereby establishes a residency requirement for all prospective employees of the City. Every person initially employed by the City of Albany, shall, as a qualification of employment, be or become a resident of the City of Albany within 180 days of the date of initial appointment for said City. Furthermore, employees hired after the effective date of this section shall continue to be a resident of the City of Albany throughout their employment with the City, and the failure to move into the City, shall be deemed a voluntary resignation. The City may require annual proof of residency from affected employees.***

**PLEASE POST FOR 20 (TWENTY) BUSINESS DAYS UNTIL**  
**WEDNESDAY, SEPTEMBER 11, 2019**  
**An Equal Opportunity /Affirmative Action Employer**

## **INFORMATION CLERK**

**DISTINGUISHING FEATURES OF THE CLASS:** This work involves clerical tasks which assist the agency or department by fulfilling certain public and administrative needs such as: maintaining files, compiling and disseminating information. The incumbent in this position generally performs routine clerical work and may assist in performing more difficult and responsible clerical duties. Work may involve contact with the public requiring the explanation of office policies or applicable regulations. Immediate supervision is provided. Supervision over others is not a responsibility of this position.

### **TYPICAL WORK ACTIVITIES:** (Illustrative Only)

- Performs various clerical tasks such as staffing reports, payroll information and coordination of work with other clerical workers, as directed;
- Enters and retrieves information in an automated information system;
- Answers telephones and provides information as required;
- Maintains departmental records or files;
- Directs referrals to City, County and State Agencies;
- Furnishes information to the public, visitors, clients;
- Distributes mail, incoming and outgoing.
- Performs related work as required.

### **FULL PERFORMANCE KNOWLEDGE, SKILLS, ABILITIES AND PERSONAL CHARACTERISTICS:**

- Good knowledge of the City of Albany, its departments and structure, and their relationship with County and State Agencies;
- Good knowledge of personal computers; and office equipment;
- Working knowledge of English, spelling and arithmetic;
- Ability to understand and carry out oral and written directions;
- Ability to clearly express ideas both orally and in writing;
- Ability to complete multiple tasks under time constraints imposed by the nature of the job;
- Ability to use communications and telephone equipment;
- Ability to deal calmly and effectively with co-workers and the public;
- Good judgement in dealing with co-workers and the public;
- Neat personal appearance;
- Courtesy;
- Tact;
- Reliability;

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- Accuracy;
- Clerical aptitude and mental alertness;
- Physical condition commensurate with the requirements of the position.

**MINIMUM ACCEPTABLE TRAINING AND EXPERIENCE:**

Graduation from high school or a high school equivalency diploma and two (2) years experience working with the public.

**NOTE:**

Position may require ability to work Saturdays, Sundays, and holidays; and able to work shift assignments during the day, evening and nights.